

User Management System, UAE.

Case study

About project

Industry

UAE Government

Technology

JSP, Servlet, Spring, Hibernate, MySQL, jQuery, Bootstrap

Expertise Delivered

User Management System

Abu Dhabi judicial Department of Abu Dhabi government was looking for portal application that enables their user to use electronic media to receive the services of the Judicial Department, and the Courts, in a fast and easy manner. Client also wants server application to manage their user and services requested by user.

Users Management system aims to identify and acknowledge the individual and business entities that interact with Customer and to grant a unified system access to authorized entities seeking services from Customer.

Objectives

- > Abu Dhabi judicial Department of Abu Dhabi government was looking for portal application that enables their user to use electronic media to receive the services of the Judicial Department, and the Courts, in a fast and easy manner. Client also wants server application to manage their user and services requested by user.
- > Users Management system aims to identify and acknowledge the individual and business entities that interact with Customer and to grant a unified system access to authorized entities seeking services from Customer.

Key Features

- > Users Management system is divided into two modules. UMS Admin and Portal UMS
- > Ums application is developed into two languages Arabic and English.
- > Register Client Profile: This is the primary process that registers client profiles and issues client code and initial online access details to prospective clients.
- > Maintain Client Profile: This is the secondary process that allows registered clients and Client Service Representative to access client details and request additional eServices
- > Secured.

Benefits

- > Create and Manage Eservice Types and workflow groups
- > Create and Manage Workflow Groups
- > Associate eService types with workflow groups
- > Add/Remove users to workflow group for getting access of eservices of eservices types
- > Create and Manage Eservice of various eservice types
- > Approve or Suspend eService access
- > Application provides handling of an electronic document submitted by a client or authorized person as a Supporting document during client profile registration or maintenance.
- > By using this portal customer can registration their portal, view list of eservices and eservice types available at Abu Dhabi department.